

## Arena Premium

### Overview

Arena Premium is our browser-based, enterprise level ministry system designed for churches. Arena conforms to your ministry approach and communication methods, ensuring your people and resources are connected at all times. Every available Arena feature is included in Premium and allows churches to customize their ChMS. With connectivity from virtually anywhere, you have all the tools you need to connect your front office, back office and extended field of influence.

### Arena Premium Features

-  **Membership**  
Arena's Membership comes complete with an extensive set of tools and intuitive interface. This combination makes capturing, analyzing, and reporting member and visitor information simple yet powerful.
-  **Spiritual Health Meter**  
Utilize custom metrics to track the health of individual churches and/or ministries within a church.
-  **Volunteer Tracking**  
Arena allows your staff to maintain and manage your entire volunteer ministry through a simple straightforward interface using your individual processes. Integrated background screenings add further security for your ministry.
-  **Groups**  
Arena offers strong tools to manage your groups, whether large or small. Offers the ability to leverage the Group Leader to assist in maintaining his or her own small group. The Small Group Locator allows members and visitors to search for a small group based on their criteria.
-  **Tags**  
Quickly group together a set of members or visitors, Arena Tags are your answer. Tags are also used for Serving Opportunities and Events.
-  **Prayer Requests**  
Enter prayer requests, inform your prayer team, allow people the ability to respond to requests, and track and report prayer activity.
-  **Communications**  
Communication is the key to relationships and Arena offers a growing list of communication tools to reach your members.
-  **Check-In**  
Arena's Check-In provides design flexibility, management tools and attendance tracking. Check-In screens can be customized around your classroom themes, special events, or multiple worship services.
-  **Sports**  
Manage sports teams along with their schedules and standings in real-time. Display the game results to your website and allow coaches to update schedules and game results.
-  **Contributions**  
Allows quick entry of weekly offerings and pledges. Process mission trips and search by name, fund, payment type, and transaction details. Extend the power of Contributions with Shelby Teller.
-  **Assignments**  
Monitor tasks assigned to yourself or tasks that you have assigned others. Allows status updates via email for predefined steps in the task process.
-  **Missions**  
Provides administrative and member resources related to mission trips. Arena tracks all the vital information about the trip, allows online registration, contributions on behalf of a trip attendee and several payment options.
-  **Community**  
The Community is the family of all Arena users, developers and preferred partners. The Community is also a place created for all Arena clients to discuss, challenge and encourage one another. Developer access allows your staff to join with other Developer churches to customize and share code.

# Frequently Asked Questions

## Does Arena integrate with Shelby v.5?

Yes, Arena co-exists with the Shelby v.5 database and can automatically update common fields. Changes in Arena can be set up to be automatically reflected in Shelby v.5. All of this is done behind the scenes without the need for user interaction.

## What is the difference between Arena Select and Arena Premium?

Arena Premium contains a few areas which are not included in Arena Select. Assignments, Web Publishing and the ability to add Community-created modules are the most substantial areas. See [ShelbySystems.com/ShelbyArena](http://ShelbySystems.com/ShelbyArena) for more information.

## What platform does it run?

The Arena server requires the Microsoft platform, .NET framework®, SQL2008®.

## Can we build our own business rules into the program?

Yes! Arena was created with immense flexibility to ensure conformity to your ministry style as well as your organizational policies and business procedures.

## What is the reporting like?

Users can create their own reports using a simple, yet extensive, report wizard. There are numerous existing reports and unlimited sorting and filtering options. Customized reporting can be created, published, and posted for all users to run on-demand or auto-generated on your schedule. Reporting is processed using Microsoft's Reporting Services, a leader in reporting tools.

## Does it support children's check-in?

Yes! Registration of groups, check-in and check-out can be performed with Arena. Attendance is tracked in real time with Check-In. You can customize the look of each kiosk for a "wow" experience. Check-out is controlled by your predetermined systems and security preferences – ensuring best practices for child safety.

## Can Arena be accessed through a Mac?

Yes. It requires only a standards-compliant web browser.

## How secure is my data?

The data resides on your servers so you have the ultimate determination of who can access it. You are able to set user security levels according to roles within your church staff, down to the individual user.

## How in-depth is the training?

Arena is very intuitive to use. Ongoing professional training services are available for all levels of users and administrators (onsite included). Additionally, we have an extensive collection of online videos to assist with your training needs.

## How customizable is Arena?

You have the ability to customize screen layouts, user level security rights and field names. With Developer-level access, you can create your own custom modules

*"We chose Arena because of the ability to customize it, as well as the ability to do our reporting the way we want to do it. One of the biggest time savers in Arena is that it is integrated with the website. We are really starting to see the power in letting people sign up for an event online where everything is available to us and can be followed up on."*

*-Ed Stone, Atlanta, GA*

