shelby

Arena

Arena Select Online

Web-based Church Management Software

Using your web browser and any internet connection, you can use Arena Select in the cloud from virtually anywhere. Do you want church management software without the cost of hardware & normal application maintenance, such as upgrades and backups? Then, Arena Select Hosted is the solution for you!

Arena Select Online Features

Membership

Arena's membership comes complete with an extensive set of tools and intuitive interface. This combination makes capturing, analyzing, and reporting member and visitor information simple yet powerful.

Volunteer Tracking

Arena allows your staff to maintain and manage your entire volunteer ministry through a simple straight-forward interface using your individual processes.

Groups

Arena offers strong tools to manage your groups, whether large or small. It offers the ability to leverage the Group Leader Toolbox to assist in maintaining his or her own small group. The Small Group Locator allows members and visitors to search for a small group based on their criteria.

Tags

In those situations where you need to quickly group together a set of members or visitors, Arena Tags are your answer. Tags are also used for Serving Opportunities and Events.

Prayer Requests

Prayer Request management features within Arena provide resources for all the individuals involved in prayer ministry. Requests are entered, prayer teams are informed, and the management tools provide the ability to respond, track and report prayer activity.

Communications

Communication is the key to relationships and Arena offers a growing list of communication tools to reach your members, including SMS text and opt-in/opt-out email.

Check-In

Arena's Check-In provides design flexibility, management tools and attendance tracking. Check-In screens can be customized around your classroom themes, special events, or multiple worship services.

Contributions

Provides your members the ability to give online. Arena Contributions allows quick creation of batches and entry of weekly offerings and pledges.

Background Screenings

Integrated background screenings allow you to securely request, track and access background screenings from within Arena.

Mobile/Tablet Access

Using the mobile web, you and your staff will have access to the key features of Arena right from your smart phone or tablet.

Community

The Community is the family of all Arena users, developers and preferred partners. The Community is also a place created for all Arena clients to discuss, challenge and encourage one another.

And much, much more...

- Members can update data on your Arena-powered ministry website.
- Online giving and registrations can be set up and accessed quickly and easily.
- Users can create personal tags to keep up with groups that are specific to them.

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Frequently Asked Questions

Can Arena be accessed through a Mac?

Yes. We require only a standards-compliant web browser.

How secure is my data?

With the private cloud provided by Reviora, your data will be protected **physically** by enterprise class datacenters complete with biometric access, video cameras, multiple doors, security systems, and even physical security guards. Your data will be protected **virtually** by powerful firewalls, intrusion detection, physical security devices & virtual software, and the highest level of locked-down access available. Reviora uses 128-bit encryption protocols.

How in-depth is the training?

Arena is very intuitive to use. Ongoing professional training services are available for all levels of users and administrators (onsite included). Additionally, we have an extensive collection of online videos to assist with your training needs.

How customizable is Arena?

You have the ability to customize screen layouts, user level security rights and field names. You can also add custom fields as needed.

Can we build our own business rules into the program?

Yes! Arena was created with immense flexibility to ensure conformity to your ministry style as well as your organizational policies and business procedures.

Can I access features with my mobile device or tablet?

Yes, you can! Arena Select Hosted is accessible anywhere with an internet connection.

What is web-based?

Web-based means the software is accessed through the internet and the data is stored in the a private cloud.

What is hosted software?

Hosted software means the software is hosted on off-premises servers. We also take care of installing and maintaining the program that you access through a web browser from anywhere with an internet connection.

What is the cloud?

The "cloud" is another name for "hosted", "SaaS" (Software as a Service) or "web-based." Storing and accessing data through the web is an easy way to think of it!

Does accessing Shelby remotely make it easier for outsiders to gain information as well?

No, in fact your data will likely be more secure. All transmission is encrypted, and data is stored in a SSAE16 compliant facility.

Does it support children's check-in?

Yes! Secure check-in and check-out can be performed with Arena. Attendance is tracked in real time and you can customize the look of each kiosk for a "wow" experience. Check-out is controlled by your predetermined systems and security preferences – ensuring best practices for child safety. Check-In also allows for checking in to classes, events and volunteer shifts.

What is the reporting like?

Users can create their own reports using a simple, yet extensive, report wizard. There are numerous existing reports and unlimited sorting and filtering options. Reporting is processed using Microsoft's Reporting Services, a leader in reporting tools.

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