



# Product Comparison

	Shelby v.5	Arena Select	Arena Premium
'Anywhere' accessibility	Terminal server	Any standards compliant browser	Any standards compliant browser
Database	SQL	SQL	SQL
Mac compatibility	Terminal server	Yes	Yes
Starting price	\$899	\$12,600	Call for details
Interface	Client-server	Intuitive browser-based	Intuitive browser-based
Manage membership records	Yes	Yes	Yes
Capability for members to update records	Optional	Included	Included
Track and contact visitors	Yes	Yes	Yes
Powerful attendance reporting	Yes	Yes	Yes
Easy gift and pledge entry	Yes	Yes	Yes
Giving & pledge reports	Yes	Yes	Yes
Backed by well-trained, experienced support reps	Yes	Yes	Yes, with an assigned Customer Service Rep
Extensive training options	Optional	Optional, with online video training	Yes, including online video training
Online giving	Optional	Included	Included
Online registrations	Optional	Included	Included
Online mission trip registration	Unavailable	Included	Included
Check in/check-out	Optional	Included	Included
Real-time insight and reporting	At-risk attendance & contributions	Multiple views	Multiple views and metrics
Community forums	Included	Included	Included
Publish web content	Unavailable	Unavailable	Included
Address standardization	Optional	Optional	Included
Bulk mailing	Optional	Optional	Optional
Groups management	Optional	Yes	Yes
Tags/profiles	Yes	Yes	Yes
Volunteer tracking	Yes	Yes	Yes
Promotional campaigns	No	No	Yes
Sports management	No	No	Yes
Communications	Yes	Yes	Yes
Prayer ministry management	No	Yes	Yes
Full financial package	Optional	Optional	Optional

