

shelby

Add-ons

PhoneTree®

The PhoneTree telephone messaging system was invented in and for the church. PhoneTree features were developed by working with and listening to churches who use PhoneTree systems. Features include integration with your Shelby v.5 software, remote access by phone, InfoLines™, and more, helping facilitate your church's activities — from emergency notifications to spaghetti suppers. Make PhoneTree a part of your ministry today!

Features and Benefits

- **Reap What You Sow:** Does your staff get bogged down every time an important message needs to be sent out to members? Relieve your staff of manual dialing and increase the output of your calls in half the time with PhoneTree's automated messaging solution.
- **Stretch Communications:** Everyone has a preferred way they wish to be contacted. PhoneTree's flexible voice, email and texting options help guarantee your messages reach their intended destinations.
- **Rally Volunteers:** Automatically recruit volunteers to serve in a particular capacity through PhoneTree's interactive feature. In a matter of minutes, you're able to send your message, generate responses, and access a report to show you actual number of recruited volunteers. It's like having a dedicated staff member making the calls for you.
- **Access 24-7:** Not in the office and need to get a call out to your members? PhoneTree's remote access capability makes it possible to send your messages anytime from any location using a touch-tone phone.
- **Autopilot Messages:** Save you and your staff valuable time by automating routine calls regarding prayer chain requests, daily devotionals, choir schedule reminders, event reminders and more. Cancellations, rescheduling updates, emergency notifications, and more, PhoneTree does it all.
- Delivers your recorded message in crystal-clear, digital sound
- Interfaces with your software with a quick, easy import
- Add additional lines or additional PhoneTree units as your church grows
- Make calls to selected people during a calling window you specify
- All PhoneTree models offer voicemail capability when not being used for outgoing calls
- PhoneTree VoiceWave™ Plus and VoiceWave™ Premium allow you to send companion e-mails with your calls
- InfoLine™ allows you to record up to 999 automated announcements that people can call in and hear (InfoLine™ comes FREE with the PhoneTree VoiceWave™ Plus and VoiceWave™ Premium models)
- Exclusive AVR-4™ Advanced Voice Recognition technology detects voicemail and "waits for the beep" to leave your message
- PhoneTree VoiceWave™ Premium offers text-to-speech capability and Flex Fields to let you deliver customized messages like, "Hello. This is John calling for [NAME] to remind you of [EVENT] on [DATE] at [TIME]." It's like doing a mail merge with recorded messages for a more personal touch.

Requirements:

- GlobaFILE, Membership, Misc. Name & Addresses, Prospects, or Donors & Gifts
- Windows® XP/Server 2000/Vista/Win 7
- 512 MB RAM; 500 MB hard drive space
- One analog telephone line per PhoneTree port
- CD ROM drive; color monitor
- Internet connection (for PhoneTree OnDemand or remote installation)
- USB port, minimum of one USB port for each PhoneTree box



Choose from PhoneTree VoiceWave, VoiceWave™ Plus, or VoiceWave™ Premium models. Visit store.shelbysystems.com for more detailed product features.

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